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Summary

Experienced Systems and Cloud Engineer (Public and Private) with Design, Operations, and Migration Architect experience, with success in leading global, high visibility, technical projects. Have worked on projects from small (100 servers) to thousands of servers for small US to large international client. Experience operating as a team leader in a matrixed organization with solid relationships with internal and external clients.

Focused Skills

Cloud Operations development – Setting up, migrating, and operating in public and private cloud environments.
Experienced Systems Administrator with wide knowledge of Windows and Virtual environments.
Team leader – migration and operations process design, training, and mentoring team members.
Used to work independently in an ambiguous state, creating stability out of chaos.
Quickly grasps unfamiliar technical topics and speaks to them confidently.
Laser-focused on achieving objectives/goals.
Sets granular priorities within the big picture.
Broad subject matter expertise, self-starter, positive-energy personality enabling exceptional quality with fantastic results.

Education Cuyahoga Community College, Cleveland Ohio
Associate of Applied Business, 1982.

Cuyahoga Community College, Cleveland Ohio
Associate of Arts, 1981.

Certifications

AWS Certified Cloud Practitioner Certification
AZ-900 Azure Fundamentals Certification

Hardware Experience

Cisco UCS
HP Rack and Blade servers
IBM Rack and Blade servers
Dell Rack servers

Operating Systems/Software Experience

Azure Public Cloud
AWS Public Cloud (trained)
Google Public Cloud (trained)
Automation; Bash, PowerShell, PowerCLI
VMWare/vSphere through version 7
Hyper-V
Windows through 2019, AD, DNS, DHCP,
GPO
Windows security, ACLs, Groups
Windows Firewall
Linux; Ubuntu, Centos; NFS, Apache Web,
KVM

Training

AWS Solutions Architect Associate Learning Plan
(Partner)
VMWare on AWS Partner Learning Plan (10 Courses)
AWS Cloud Practitioner Learning Plan (CLF-C02)
VMWare HCX Fundamentals 2022
AWS Migration Specialist Learning Plan (10 Courses)
Azure Boot Camp, Microsoft, 2018
AZ 303 Microsoft Azure Architect Technologies
Google Cloud Platform Associate training

Server upgrade and migration methodologies
Block/iSCSI storage from server standpoint.
Server monitoring, deploy and tune
Server discovery/CMDB
Avamar, Veritas Backup Exec, Azure Backup
Veeam Backup and Replication
McAfee VirusScan
DoubleTake Migrate
VMWare Replicator
VMWare Site Recovery Manager
Service Now ITSM user (incident, problem, change,
release)

Job Related Experience

6/1/2015 to 10/25/2023	ATOS LLC, Managed Service Provider, Cleveland Ohio
2/1/2012 to 6/1/2015	Xerox Services LLC, Managed Service Provider, Cleveland Ohio
2/1/2010 to 2/1/2012	ACS, A Xerox Company, Managed Service Provider, Cleveland Ohio
6/30/2005 to 2/1/2010	Affiliated Computer Services, Managed Service Provider, Cleveland Ohio
1/1/2003 to 6/30/2005	Affiliated Computer Services – Outsourced UHHS IT, Cleveland Ohio
6/1/2002 to 1/1/2003	First Consulting Group – Outsourced UHHS IT, Cleveland Ohio
5/1/1988 to 6/1/2002	University Hospitals Information Services, Cleveland Ohio

Experience

- Experienced working with diverse management teams from multiple clients to assess their infrastructure and plan migrations and upgrades. This includes reviewing deliverables and scope, detailed assessments of the hardware infrastructure, long term requirements, and recommendations on next steps.
- Identify and prioritize risks, constraints and dependencies and develop plans to remediate.
- Develop documentation for standard processes, service level reporting, compliance (including FDA) and training.
- Interview and made hiring recommendations for the support teams for multiple projects. Team Lead until the manager is prepared to take over, ensuring that the team is trained on the client's requirements and processes.
- Developed detailed migration and upgrade plans including documenting processes to perform the migration/upgrade and documenting existing processes. If necessary, conducting knowledge transfer to gather the information, and then training the team to implement.
- Collaborate with the network architect, Storage architect, to ensure that network and storage needs align with the infrastructure requirements.
- Develop and unit-test disaster recovery plans with detailed step by step implementation plan and have led disaster recovery exercises to validate the process. This includes training the team on the steps to conduct the exercise.
- Experienced with using ITSM tools such as Service Now to perform incident, change, release and problem management within an ITIL framework.
- Developed Azure Cloud infrastructure including new infrastructure servers, migrating on-prem server to Azure, server and SQL backups, disaster recovery, and shared and object storage.
- Experienced in deploying physical and virtual servers with VMWare, Hyper-V, and Windows operating systems.
- Develop PowerShell, PowerCLI, and bash automation scripts to support migration, SLA reporting and operational needs.

Technical Expert III - ATOS – Migration Architect/Migration SME

- Standard Chartered Bank, 2022 – 2023 – Migration Architect, Governance for Dell and Migration planning. Develop high level design documents for migration. Consulted on migration process development.
- Willis Towers Watson, Corp IT, 2021-2022, Migration SME. work with team to classify 2000 servers, decom, build new, migrate from on-prem to Microsoft Azure
- Plasticard Locktech International, 2020-2022, Migrate on-prem servers in 4 locations in US to Azure. Built Azure landing zone, tooling servers, new cloud servers. 120 server total in Azure.
- Huntsman 2018-2020 – Assisted in Discovery, planning migration, and leading team to move servers in USA (Texas), Belgium to Germany, and Singapore. Was on-site for Singapore migration
- Accor Hotels 2019 – Walk in Take Over. Interview incumbent staff for hiring recommendations, document high level processes, guide knowledge transfer to offshore staff. Hand over to operations.
- Office Depot 2019-2020. Migration automation SME. Process automation for server migration. Automated VMWare VM prep, import into new VMWare, re-ip servers, re-tool servers, Perform health check
- Carmax, 2019 to 2020, Migration SME. Consult on migration of servers using vMotion and DoubleTake to new hardware in same DC.

Infrastructure Analyst, Consultant - ATOS – Core Team Lead on the following projects:

- Noridian Migration in 2018, Migration SME. Developing scripting and automation to facilitate server builds and migrations.
- Monsanto in 2018, Migration SME. Developing scripting and automation to facilitate server builds and migrations.
- WSP Transition operations take over in 2018. This included job shadowing in 5 locations (Sweden, UK, USA, Canada, and Australia) performing knowledge transfer, merging WSP and ATOS processes and taking over operations.
- Ashland/Valvoline Migration from Lexington, Ky to Irving, Tx in 2017. This included around 400 servers and required increased automation to deliver in the required timeline.
- Alliance data Systems, 2017-2018. Migrate from Irving to Pittsburgh ~200 servers on short timeline. Planning and execution for first DR exercise
- DC Evacuation Project(s) to move servers out of Amber Glen data center and Dallas data center to ATOS data center in Irving, Tx from 2015 to present. This includes setting up a new domain in Irving, Tx to support migration of ATOS servers from Xerox AD

Infrastructure Analyst, Consultant - Xerox – Core Team Lead on the following projects:

- Israel Chemical Limited greenfield project in Telford and Newport UK building 600 new servers for SAP in 2014. This included an automated build process to deliver the servers in a short delivery schedule. Planning and execution for first DR exercise. Hand over to operations.

Infrastructure Analyst, Principle - Xerox – Core Team Lead on the following projects:

- Alliance Data Systems migration from Plano, TX to Dallas, TX. Migration of approximately 250 servers in 2013. Planning and execution for first DR exercise. Operational take over. Set up extensive managed file transfer automation.
- Marriott Corporation Operations Takeover of worldwide IT and managing central data center in Frederick, MD in 2012.
- Texas Department of Information Resources operations take over 2012. Taking over IT operations for 28 state departments and managing data center in Austin, TX. Setting up infrastructure to support take over, documenting processes, operational takeover.
- MGM in 2011 migrating servers from their on-site data center in Las Vega, NV to Switch data center.

Infrastructure Analyst, Principle – ACS – Core Team Lead on the following projects:

- Air Liquide, 2011, standing up a new vBlock, and migrating 400 servers from client data center in Phoenix, AZ to Amber Glen data center in Hillsboro, CA. Planning and execution for first DR exercise
- Franklin Templeton Investments from 2009 to 2011 Migrating 500 servers to new client data center in Rancho Cordova, CA, and standing up disaster recovery data center in Stockton, CA
- Allergan Migration project in 2008 and 2009 creating 275 new servers the Amber Glen data center in Hillsboro, OR, and moving 400 servers from Irving, CA to Hillsboro, OR. This was an FDA regulated client.
- DCP Midstream from March 2007 to August 2007 to move 193 Windows servers (173 physical, 20 images) and build 131 servers. This project included using PlateSpin to move 14 very important servers (millions of dollars per day) from Charlotte to Pittsburgh keeping outage to less than 1 hour.
- MeadWestVaco transition from June 2006 to December 2006 to move 400 Windows servers and 96 VMWARE VMs to Pittsburgh PA.
- GSK-RMS transition from June 2005 to March 2006. This included knowledge transfer and support of the transition in Raleigh NC, King of Prussia PA, and Stevenage England. We transitioned approximately 4000 servers to ACS monitoring and support.
- GSK-EMEA transition from January 2006 to April 2006. This included knowledge transfer and support in Cork Ireland, Marley de Roy France, Verona Italy and Poznan Poland.

Infrastructure Analyst, Principle – ACS

- Developed a Windows time zone patch in 2007 to correct for time zone changes on ACS corporate servers.
- SAB-Miller SBU April 2006 to May 2006 on detailed transition plan for transition project
- Worked in Bangalore India from January 2005 to July 2005 with Windows team on team building, quality assessment, and KPIs.
- Supported UHHS SBU as team lead for US staff 2002 to 2005.